

SHIRE OF ESPERANCE

VOLUNTEER POSITION DESCRIPTION



POSITION TITLE	Research Volunteer
DEPARTMENT / DIVISION	External Services: Community Support Esperance Museum
POSITION REPORTS TO	Cultural Officer

1. POSITION SUMMARY

The Research Volunteer will undertake the basic research to answer general enquiries from the public as well as undertake the research and collection of material to improve the historical information available for public access. This role will work closely with the Volunteer Archivist.

2. ORGANISATIONAL CONTEXT

This position is a voluntary position under the direction of the Cultural Officer within the Shire of Esperance.

3. SPECIFIC ACCOUNTABILITIES FOR POSITION

- Undertake basic research required to answer enquiries received from the public.
- Research, document and collect material on people, places and subjects relating to Esperance to improve and expand historical information accessibility to the community.
- Sorting and collating information.

4. SPECIFIC KNOWLEDGE, SKILLS AND EXPERIENCE

- Good written and communication skills with a willingness to listen and learn.
- Methodical working manner, attention to detail, have patience and physical dexterity.
- Ability to use own initiative, volunteer unsupervised and in a team environment.
- Good computer skills and knowledge of Word, Excel and Internet.
- Keen interest in the Museum and local history.

5. TIME COMMITMENT

- We ask that you are able to commit to a regular weekly or fortnightly commitment.
- Monday, Tuesday or Wednesdays preferred.
- There will be a trial period of 3 months to ensure that this is the right role for you.
- This is an ongoing role.

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6. Occupational Health and Safety

- While volunteering, take reasonable care for the health and safety of all persons who are at your place of work and who may be affected by your acts or omission whilst volunteering.
- Follow all OSH policies, procedures and practices.
- Be a team player and maintain a realistic level of workplace harmony.
- Follow policies, procedures and practices that do not discriminate against individuals in employment or education on the basis of race or ethnicity, sex, marital status, pregnancy, sexual preference, disability, age and religious or political affiliation.
- Observe National Privacy Principles and Privacy legislation.
- Always be supportive of management policies and procedures as well as Council's Code of Conduct.

7. Customer Service

- Maintain good relations with the general public and promote Council's operations in a professional manner at all times.
- Provide friendly, helpful and professional interaction with suppliers of goods and services, volunteer groups, other Council departments.
- Exercise a high level of interpersonal skills in dealing with the public and others.

8. SIGNATURE

Signed by Volunteer..... Date.....

Signed by Supervisor..... Date.....

As the representatives of the Esperance community, the Council and Shire staff are guided by the values of **PRIDE:**

Professionalism - in the standards and ethics of our actions

Respect - through courtesy and honesty in our dealings with all people

Integrity - that builds community trust

Dedication - of a committed team that works together to provide leadership for the community

Excellence - in the service that we provide for the community