

Policy Name:	LOCAL PLANNING POLICY: SHOP FRONT SECURITY DEVICES
Objective:	To ensure that the use of security devices
Key Words:	Shop; Shop Front; Security; Security Devices
Statutory Compliance:	Local Planning Scheme No. 23

Policy Aims:

To provide guidelines regarding the use and installation of shop front security devices with the aims to:

- Achieve a balance between providing for the legitimate needs of businesses to protect and secure their property whilst minimising the visual impact of shop front security devices upon the amenity of the streetscape;
- Promote high quality commercial frontages which address the streetscape and enhance the amenity of the area;
- Encourage development that allows for surveillance of the streetscape and shop frontages and is pedestrian-friendly.

Policy Provisions:

Definitions

Shop Front Security Devices: *includes roller shutters, roller doors, gates, bollards or any similar barrier device used to secure premises and/or restrict visibility of shop frontages.*

Visually Impermeable: *less than 50% of the shop front opening being open or clear.*

Visually Permeable: *more than 50% of the shop front opening being open or clear.*

Policy Application Area

Shop front security devices will only be considered in the following zones:

- Central Area;
- Shops and Offices;
- Tourist Residential; and
- Country Town.

Application Information

The following information is required to be submitted to enable an assessment of the shop front security devices to be undertaken:

- Completed 'Application for Planning Approval' Form;
- Payment of application fee in accordance with Council's Fees & Charges Schedule;
- Three (3) copies of the following:
 - Site plan (to scale) showing the location of the proposed shop front security device(s) relative to development on-site and the property boundaries
 - Details of the type of security device(s) including elevations of the frontage, colours and materials and fixing arrangements to the building and/or ground.
- Photo of the proposed security device(s) (if available);
- Accompanying letter detailing the need for the security device(s) and how the proposal addresses any relevant development requirements provisions (refer below).

Development Requirements

The following development requirements apply:

- (a) Planning approval is required to be obtained prior to the installation of shop front security devices (NB: depending on the type of security device and the proposed fixing method, a building licence may also be required to be obtained).
- (b) The use of shop front security devices is generally discouraged. Where a genuine need can be demonstrated, they may be permitted where they:
 - Are visually permeable and maintain visibility from the streetscape into the premises. The use of glass or clear materials is preferred;
 - Are in keeping with the overall design of the shop front including coordinated materials and colours.
 - Can be adequately fixed to the building without compromising the safety of patrons or pedestrians;
 - Do not impede or restrict the safe access and/or egress of patrons, pedestrians or the use of public thoroughfares.
- (c) The installation of shop front security devices shall not detract from the amenity of the streetscape or locality.
- (d) Solid, opaque or visually impermeable shop front security devices will not be permitted.
- (e) The installation of free standing security bollards within public areas, public thoroughfares or the road reserve is not permitted.
- (f) The installation of free standing security bollards on a shop frontage within private property may be permitted subject to:
 - A maximum height of 1.2 metres;
 - Bollards shall be designed to be in keeping with the overall design of the shop front including the use of coordinated materials and colours;



- Bollards shall be securely fixed and maintained in a safe and orderly condition;
and
 - Bollards shall be 'pedestrian friendly' and sympathetic to the Disability Access Inclusion Plan and shall not impede or restrict the safe access and/or egress of patrons, pedestrians or use of public thoroughfares.
- (g) Shop front security devices (excluding permanent bollards) shall only be used outside of business hours.